

DISCOUNT TIRE

discounttire.com

1663900

DATE: 02-26-2013 TIME: 10:04 AM

CUSTOMER INFORMATION

VEHICLE INFORMATION

STORE LOCATION

MELIH UZTALAY
815 RIVENDAK STREET

1997 MERCEDES BENZ
S320
ALL 140 CHASIS
MILEAGE: 117,597
TORQUE SPECS: 110

MID 24
27000 SOUTHFIELD RD
LATHRUP VILLAGE MI 48076
PHONE: 248-423-0232
809 ANDREW F GOLDSWORTHY
WORK ORDER#

BIRMINGHAM MI 48009
(H) 248-568-2241

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
34520	NRM	4	225/60R-16	98H RRBL MICHELIN PRIMACY MXV4	.00	140.00	560.00
WARRANTY: MILEAGE- 60,000 SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: BOLT PATTERN: 5-112							
COMMENT: INFLATION F:27 R:27							
80224	NRM	4	WASTE TIRE DISPOSAL	FEE	.00	1.75	7.00
80219	NRM	4	INSTALLATION &	LIFETIME SPIN BALANCING	.00	16.00	64.00
80402	NRM	4	VALVES, ROTATIONS &	LIFETIME REPAIRS INCLUDED	.00	.00	.00
COMMENT: APPOINTMENT: 02-26-2013 10:00 AM							

Michelin Flat Tire Assistance - 1-888-553-4327

SUBTOTAL: 631.00
TAX: 34.02
TOTAL: 665.02
VISA: 665.02
TENDERED: 665.02

XXXXXXXXXXXX 7105

Signature on file



100%
recyclable paper



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36600 Woodward Avenue • Bloomfield Hills, MI 48304

Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON		TAG NO. 191		INVOICE DATE 02/02/13		INVOICE NO. MBCS307640	
LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 117,266		COLOR 702/265		STOCK NO.	
YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		DELIVERY DATE 04/18/97		DELIVERY MILES		SOLD DATE 01/27/97	
F.T.E. NO.		P.O. NO.		R.O. DATE 01/29/13		REPRINT# 1		MILEAGE OUT MO: 117270	
RESIDENCE PHONE 248-568-2241		BUSINESS PHONE		COMMENTS					
MELIH@SMARTFINDMARKETING.COM									

LABOR & PARTS-----
 J# 1 07MBZCKEL CHECK ENGINE LITE HOURS: 1.00 TECH(S):23 104.00
 CUSTOMER SAYS CHECK ENGINE LIGHT IS ON
 SDS TESTED, CODE P0306 FOR MISFIRE ON CYLINDER 6, FOUND
 SPARK PLUG CONNECTOR FAULTY.
 REPLACED CYLINDER 6 SPARK PLUG AND CONNECTOR.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 1	1	000-159-36-42	CABLE PLUG	22.00
JOB # 1	1	003-159-67-03	SPARK PLUG	5.00
JOB # 1	1	140-821-75-51	SWITCH	39.50
JOB # 1 TOTAL PARTS				66.50
JOB # 1 TOTAL LABOR & PARTS				170.50

J# 2 15MBZCKAL CK ALT OUTPUT HOURS: 0.50 TECH(S):23 52.00
 CUSTOMER SAYS CHECK ENGINE LIGHT
 TEST ALTERNATOR, GOOD, OVER 100 AMPS
 TEST BATTERY. FAILED TEST
 SEE LINE 8

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				52.00

J# 3 07MBZ IGNI&FUEL SYSTEMS HOURS: TECH(S):23 0.00
 CAR STALLS AT TIMES
 UNABLE TO DUPLICATE CONCERN
 E

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 3 TOTAL PARTS				0.00
JOB # 3 TOTAL LABOR & PARTS				0.00

J# 4 27MBZCKST CK GEAR SHIFT HOURS: 4.50 TECH(S):23 468.00
 CUSTOMER SAYS GEAR SHIFT GETS STUCK AT TIMES
 REMOVED THE CENTER CONSOLE AND SHIFTER. DISASSEMBLED SHIFTER
 AND FOUND THE SHAFT SEIZED TO SHIFTER LEVER.
 FREE UP THE SHIFTER LEVER AND LUBED THE SHAFT, OK NOW.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 4 TOTAL PARTS				0.00
JOB # 4 TOTAL LABOR & PARTS				468.00

J# 5 00MBZDLOF OIL CHANGE SYNTHETIC HOURS: 0.50 TECH(S):23 29.00
 CHANGE OIL WITH SYTHETIC OIL, FILTER, CHECK TIRE PRESSURE,
 CHECK LIGHTS AND FLUID LEVELS
 PERFORM LUBE SERVICE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 5	1	104-180-01-09-67	TS FILTER IN	12.00
JOB # 5	1	007603-014106	SEAL RING,VL	1.50

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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON	191	TAG NO. 5066	INVOICE DATE 02/02/13	INVOICE NO. MBCS307640	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 117,266	COLOR 702/265	STOCK NO.	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN				DELIVERY DATE 04/18/97	DELIVERY MILES
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2				SELLING DEALER NO. 39417	SOLD DATE 01/27/97
		F.T.E. NO.				P.O. NO.	R.O. DATE 01/29/13
BUSINESS PHONE		COMMENTS		MILEAGE OUT MO: 117270			

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 5	8	Q-1-09-0144	MOBIL 1 FORM	6.95
				55.60
JOB # 5 TOTAL PARTS				69.10

JOB # 5 TOTAL LABOR & PARTS 98.10

J# 6 42MBZINBR INSPECT BRAKES HOURS: 0.50 TECH(S):23 29.00
 CUSTOMER WANTS ALL BRAKES CHECK
 REMOVED ALL WHEELS, INSPECTED BRAKES, PADS AND ROTORS GOOD.
 ROTATED TIRES.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
				0.00
JOB # 6 TOTAL PARTS				0.00
JOB # 6 TOTAL LABOR & PARTS				29.00

J# 7+01MBZTRANS REPL TRANS FILTER&OI HOURS: 1.50 TECH(S):23 156.00
 CHANGE TRANSMISSION FLUID, FILTER AND GASKET
 PERFORM TRANSMISSION OIL AND FILTER CHANGE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 7	1	140-271-00-80	ELASTOMER-MO	15.00
JOB # 7	1	140-277-00-95	OIL FILTER	16.00
JOB # 7	1	203-540-02-53	PILOT BUSHIN	15.00
JOB # 7	1	140-991-00-55	LOCK PIN	1.70
JOB # 7	4	001-989-68-03-13	GEAR OIL	20.00
JOB # 7	1	140-271-00-60	SEAL RING	1.70
JOB # 7	1	140-270-00-91	COVER	6.00
JOB # 7 TOTAL PARTS				135.40
JOB # 7 TOTAL LABOR & PARTS				291.40

J# 8+15MBZRBAT REPL BATTERY HOURS: 0.50 TECH(S):23 52.00
 BATTERY FAILED MIDTRONICS TEST
 REPLACED BATTERY

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 8	1	000-982-33-08	BATTERY	165.00
JOB # 8 TOTAL PARTS				165.00
JOB # 8 TOTAL LABOR & PARTS				217.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----
JOB # A		SP SHOP SUPPLIES	
TOTAL - MISC			20.00

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$750.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$1400.00 (+TAX) ON 01/31/13 AT 12:31pm
 BY MELIH OZTALAY COMMENTS
 248-568-2241

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CUSTOMER NO. 34602	ADVISOR RONALD JOHNSON	191	TAG NO. 5066	INVOICE DATE 02/02/13	INVOICE NO. MBCS307640
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM	LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 117,266	COLOR 702/265	STOCK NO.
	YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN			DELIVERY DATE 04/18/97	DELIVERY MILES
	VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2			SELLING DEALER NO. 39417	SOLD DATE 01/27/97
	F.T.E. NO.			P.O. NO.	R.O. DATE 01/29/13
RESIDENCE PHONE 248-568-2241	BUSINESS PHONE	COMMENTS			REPRINT# 1
					MILEAGE OUT MO: 117270

TECHNICIAN CERTIFICATION-----
23 GARY R BURDEN M136481

TOTALS-----

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

TOTAL LABOR....	890.00
TOTAL PARTS....	436.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	27.36

TOTAL INVOICE \$ 1373.36

* CASH MC/VISA *
* CHECK# *
* ON ACCOUNT *
* OTHER *

CLIENT SIGNATURE

VISA
2-2
KS

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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602	ADVISOR RONALD JOHNSON	TAG NO. 191 5259	INVOICE DATE 11/23/12	INVOICE NO. MBCS305453
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009	LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 115,708	COLOR 702/265
MELIH@SMARTFINDMARKETING.COM	YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN	VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2	DELIVERY DATE 04/18/97	DELIVERY MILES
RESIDENCE PHONE 248-568-2241	BUSINESS PHONE	COMMENTS	SELLING DEALER NO. 39417	SOLD DATE 01/27/97
			R.O. DATE 11/21/12	
				MILEAGE OUT MO: 115712

LABOR & PARTS-----
 J# 1 03MBZLOLK INSP OIL LEAK LOWER HOURS: 2.50 TECH(S):23 260.00
 CUSTOMER SAYS THERES A SMALL LEAK COMING FROM BOTTOM OF
 ENGINE
 LOCATED LEAK TO FRONT CRANKSHAFT SEAL.
 REMOVED THE FRONT CRANKSHAFT PULLEY, REPLACED LEAKING SEAL
 WITH REPAIR SEAL.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 1	1	010-997-89-47	SEAL RING,VL	25.00	25.00
JOB # 1	1	120-997-03-46	SEAL RING,VL	13.00	13.00
JOB # 1 TOTAL PARTS					38.00
JOB # 1 TOTAL LABOR & PARTS					298.00

J# 2 07MBZCKEL CHECK ENGINE LITE HOURS: TECH(S):23 0.00
 CK ENGINE LIGHT IS ON AND CAR RUNS POORLY
 SDS TESTED, CODE FOR MISFIRE ON CYL 6, ONE TIME OCCURANCE.
 ERASED CODES, ROAD TESTED, NO FAULTS ON ROAD TEST.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

J# 3+33MBZ SUSPENSION DIAGNOSIS HOURS: 1.50 TECH(S):23 156.00
 CK THUMPING SOUND FRT END WHEN DRIVING
 FOUND THE LEFT FRONT SWAY BAR LINK WORN.
 REPLACED THE LEFT FRONT SWAY BAR LINK.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 3	1	140-320-11-89	ROD,TORSION	48.50	48.50
JOB # 3 TOTAL PARTS					48.50
JOB # 3 TOTAL LABOR & PARTS					204.50

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A		SP SHOP SUPPLIES		20.00
TOTAL - MISC				20.00

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$550.00 (+TAX) ON 11/23/12 AT 01:12pm
 BY MELIH OZTALAY COMMENTS
 TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON		TAG NO. 191 5259	INVOICE DATE 11/23/12	INVOICE NO. MBCS305453	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 115,708	COLOR 702/265	STOCK NO.	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320w/5 PASS/SEDAN				DELIVERY DATE 04/18/97	DELIVERY MILES
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2				SELLING DEALER NO. 39417	SOLD DATE 01/27/97
		F.T.E. NO.				P.O. NO.	R.O. DATE 11/21/12
BUSINESS PHONE		COMMENTS				MILEAGE OUT MO: 115712	

TOTALS-----

TOTAL LABOR....	416.00
TOTAL PARTS....	86.50
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	6.39

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

TOTAL INVOICE \$ 528.89

CLIENT SIGNATURE

VISA
11-23
KS

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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON	TAG NO. 191 9267	INVOICE DATE 09/28/12	INVOICE NO. MBCS303547
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 114,878	COLOR 702/265
MELIH@SMARTFINDMARKETING.COM		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN	DELIVERY DATE 04/18/97		DELIVERY MILES
RESIDENCE PHONE 248-568-2241		VEHICLE I.D. NO. WDBGA32GXVA359122	SELLING DEALER NO. 39417		SOLD DATE 01/27/97
BUSINESS PHONE		F.T.E. NO.	P.O. NO.	R.O. DATE 09/26/12	
COMMENTS					MILEAGE OUT MO: 114878

LABOR & PARTS-----
J# 1+72MBZRDCK REPL DOOR CHECK HOURS: 1.50 TECH(S):23 156.00
CUSTOMER SAYS LEFT FRONT DOOR CHECK IS NOISEY. REPIACE
REMOVED THE LEFT FRONT DOOR PANEL AND REPLACED THE BROKEN
DOOR CHECK. REINSTALLED DOOR PANEL.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	140-720-06-16	DOOR CHECK	51.00	51.00
JOB # 1	4	007-988-99-78	CLIP,DOOR LO	2.90	11.60
				JOB # 1 TOTAL PARTS	62.60
				JOB # 1 TOTAL LABOR & PARTS	218.60

J# 2+33MBZ SUSPENSION DIAGNOSIS HOURS: 1.00 TECH(S):23 104.00
CUSTOMER SAYS FRONT DRIVE SHAFT COUPLING DEFECTIVE. SEE
HISTORY
REPLACED THE WORN OUT FRONT DRIVESHAFT COUPLING.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 2	1	210-410-11-15	FLEXIBLE JOI	189.00	189.00
				JOB # 2 TOTAL PARTS	189.00
				JOB # 2 TOTAL LABOR & PARTS	293.00

J# 3+88MBZ EXTERIOR BODY HOURS: TECH(S):23 0.00
RIGHT FRONT LIFT PAD IS MISSING
INSTALLED MISSING HOIST PAD.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 3	1	002-997-06-86	PLUG	6.75	6.75
				JOB # 3 TOTAL PARTS	6.75
				JOB # 3 TOTAL LABOR & PARTS	6.75

J# 4+20MBZCKBT CK ENG DRIVE BELTS HOURS: 0.00 TECH(S):23 0.00
ENGINE DRIVE BELT IS DAMAGE
REPLACED THE WORN V BELT.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 4	1	010-997-88-92	V-BELT	56.00	56.00
				JOB # 4 TOTAL PARTS	56.00
				JOB # 4 TOTAL LABOR & PARTS	56.00

J# 5+03MBZLOLJ CK OIL LEAK UPPER HOURS: 12.00 TECH(S):23 1248.00
CHECK FRONT COVER LEAK
REMOVED THE CYLINDER HEAD. CLEANED ALL SURFACES AND REPLACED
THE HEAD GASKET. WAS LEAKING.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 5	1	104-010-37-20	CYLINDER HEA	157.00	157.00
JOB # 5	1	104-010-21-30	CYLINDER HEA	76.00	76.00
JOB # 5	1	007603-027101	RING,GENERAL	2.00	2.00
JOB # 5	3	120-990-02-04	SCREW W FLAN	1.90	5.70
JOB # 5	1	601-997-04-30	SCREW PLUG	12.00	12.00

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CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON		TAG NO. 9267		INVOICE DATE 09/28/12		INVOICE NO. MBCS303547	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 114,878		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. WDBGA32GXVA359122		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 09/26/12			
RESIDENCE PHONE 248-568-2241		BUSINESS PHONE		COMMENTS		MILEAGE OUT MO: 114878			

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	000-158-14-35	PIPE LINE	7.25	7.25
JOB # 5	1	H/CLAMPS	HOSE CLMPS	2.25	2.25
JOB # 5	4	170-990-00-10	BOLT AND WAS	3.20	12.80
JOB # 5	1	Q-1-03-0004	ANTICORROSIO	23.50	23.50
JOB # 5	1	110-200-05-15	THERMOSTAT	34.50	34.50
JOB # 5 TOTAL PARTS				333.00	
JOB # 5 TOTAL LABOR & PARTS				1581.00	

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SP	SHOP SUPPLIES		20.00
TOTAL - MISC				20.00

ESTIMATE
CLIENT HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$2410.00 (+TAX)

COMMENTS
248-568-2241
DELETED OPERATION(S)
07MBZCKEL CHECK ENGINE LITE

TECHNICIAN CERTIFICATION
23 GARY R BURDEN MI36481

TOTALS	
TOTAL LABOR....	1508.00
TOTAL PARTS....	647.35
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	40.05

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

* CASH MC/VISA *
* CHECK# *
* ON ACCOUNT *
* OTHER *

TOTAL INVOICE \$ 2215.40

VISA
9-28
KS

CLIENT SIGNATURE

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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON	TAG NO. 191 8732	INVOICE DATE 08/30/12	INVOICE NO. MBCS302671
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 113,657	COLOR 702/265
MELIH@SMARTFINDMARKETING.COM		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97	DELIVERY MILES
RESIDENCE PHONE 248-568-2241		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417	SOLD DATE 01/27/97
BUSINESS PHONE		F.T.E. NO.		R.O. DATE 08/29/12	MILEAGE OUT MO: 113660
COMMENTS					

LABOR & PARTS			
J# 1 00MBZ	SERVICE OPERATIONS	HOURS: TECH(S):23	0.00
JOB # 1 TOTAL LABOR & PARTS			0.00
J# 2 72MBZCKLH	CK LEFT REAR DOOR SEAL COMING APART REINSTALLED THE LEFT REAR DOOR SEAL.	HOURS: 0.20 TECH(S):23	20.80
JOB # 2 TOTAL LABOR & PARTS			20.80
J# 3 33MBZCKVB	CK NOISE LEFT FRONT AREA CUSTOMER SAYS CLUNKING NOISE COMING FROM FRONT LEFT SUSPEN. ROAD TESTED, UNABLE TO DUPLICATE CONCERN.	HOURS: TECH(S):23	0.00
JOB # 3 TOTAL LABOR & PARTS			0.00
J# 4 27MBZ	AUTO TRANS DIAG CUSTOMER SAYS GEAR SHIFT DOESNT SHIFT FROM DRIVE TO FIRST GEAR	HOURS: TECH(S):23	0.00
JOB # 4 TOTAL LABOR & PARTS			0.00
J# 5 33MBZ	SUSPENSION DIAGNOSIS CUSTOMER SAYS FRONT DRIVE SHAFT COUPLING DEFECTIVE. SEE HISTORY	HOURS: TECH(S):23	0.00
JOB # 5 TOTAL LABOR & PARTS			0.00
J# 6 88MBZ	EXTERIOR BODY RIGHT FRONT LIFT PAD IS MISSING	HOURS: TECH(S):23	0.00
JOB # 6 TOTAL LABOR & PARTS			0.00
J# 7 35MBZCKDS	CK DRIVE SHAFT CHECK DRIVE SHAFT AND FLEX DISC. SEE HISTORY	HOURS: TECH(S):23	0.00
JOB # 7 TOTAL LABOR & PARTS			0.00
J# 8 20MBZCKBT	CK ENG DRIVE BELTS ENGINE DRIVE BELT IS DAMAGE	HOURS: 0.00 TECH(S):23	0.00
JOB # 8 TOTAL LABOR & PARTS			0.00
J# 9 03MBZLLOJ	CK OIL LEAK UPPER CHECK FRONT COVER LEAK. SEE HISTORY	HOURS: TECH(S):23	0.00
JOB # 9 TOTAL LABOR & PARTS			0.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----			
JOB # A	SP SHOP SUPPLIES		1.04
TOTAL - MISC			1.04

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR RONALD JOHNSON		TAG NO. 191 8732		INVOICE DATE 08/30/12		INVOICE NO. MBCS302671			
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 113,657		COLOR 702/265			
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN						DELIVERY DATE 04/18/97		DELIVERY MILES	
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2						SELLING DEALER NO. 39417		SOLD DATE 01/27/97	
		F.T.E. NO.						P.O. NO.		R.O. DATE 08/29/12	
BUSINESS PHONE		COMMENTS								MILEAGE OUT MO: 113660	

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$416.00 (+TAX)
 COMMENTS-----
 SHUTTLE RIDE.
 TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481
 TOTALS-----
 TOTAL LABOR.... 20.80
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.04
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.07
 I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

 TOTAL INVOICE \$ 21.91

CLIENT SIGNATURE

8/30
VISA

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 3504		INVOICE DATE 04/05/12		INVOICE NO. MBCS297837			
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241 BUSINESS PHONE		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 109,214		COLOR 702/265			
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN						DELIVERY DATE 04/18/97		DELIVERY MILES	
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2						SELLING DEALER NO. 39417		SOLD DATE 01/27/97	
		F.T.E. NO.						P.O. NO.		R.O. DATE 04/05/12	
COMMENTS		MILEAGE OUT MO: 109214									

LABOR & PARTS-----
 J# 1 00MBZDLOF OIL CHANGE SYNTHETIC HOURS: 0.50 TECH(S):23 29.00
 CHANGE OIL WITH SYTHETIC OIL, FILTER, CHECK TIRE PRESSURE,
 CHECK LIGHTS AND FLUID LEVELS
 PERFORM LUBE SERVICE

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 1	1	104-180-01-09-67	TS FILTER IN	12.00	12.00
JOB # 1	1	007603-014106	SEAL RING,VL	1.40	1.40
JOB # 1	8	Q-1-09-0144	MOBIL 1 FORM	6.95	55.60
JOB # 1	1	SOLV	WASHER SOLVENT	2.75	2.75
JOB # 1	1	001-986-80-71-17	WINDSHIELD W	2.90	2.90
JOB # 1 TOTAL PARTS					74.65

JOB # 1 TOTAL LABOR & PARTS 103.65

J# 2 01MBZRBFL REPLACE BRAKE FLUID HOURS: 1.00 TECH(S):23 104.00
 PERFORM BRAKE FLUID CHANGE
 CHANGE BRAKE FLUID AND BLEED ALL BRAKES

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 2	2	000-989-08-07-01	BRAKE FLUID	16.50	33.00
JOB # 2 TOTAL PARTS					33.00
JOB # 2 TOTAL LABOR & PARTS					137.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A	SP	SHOP SUPPLIES		6.65
TOTAL - MISC				6.65

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$274.00 (+TAX)

COMMENTS-----
 CAR COMPLETED CALLED CLIENT 12:41 4/5/12.

RECOMMENDATIONS-----
 HEAD GASKET LEAKS, DRIVESHAFT COUPLER.

TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		491	TAG NO. 3504	INVOICE DATE 04/05/12	INVOICE NO. MBCS297837	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 109,214	COLOR 702/265	STOCK NO.		
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN				DELIVERY DATE 04/18/97	DELIVERY MILES	
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2				SELLING DEALER NO. 39417	SOLD DATE 01/27/97	
		F.T.E. NO.				P.O. NO.	R.O. DATE 04/05/12	
BUSINESS PHONE		COMMENTS				MILEAGE OUT MO: 109214		

TOTALS-----

TOTAL LABOR....	133.00
TOTAL PARTS....	107.65
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	6.65
TOTAL MISC DISC	0.00
TOTAL TAX.....	6.86

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

TOTAL INVOICE \$ 254.16

CLIENT SIGNATURE _____

VISA
45
W

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491		INVOICE DATE 12/14/11		INVOICE NO. MBCS294418	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 105,191		COLOR 702/265	
MELIH@SMARTFINDMARKETING.COM		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES		STOCK NO.	
RESIDENCE PHONE 248-568-2241		BUSINESS PHONE		VEHICLE I.D. NO. WDBGA32GXVA359122		SELLING DEALER NO. 39417		SOLD DATE 01/27/97	
COMMENTS		F.T.E. NO.		P.O. NO.		R.O. DATE 12/14/11		MILEAGE OUT MO: 105191	

LABOR & PARTS-----
 J# 1 82MBZRRM CHECK ANTENNA MAST HOURS: 1.00 TECH(S):23 104.00
 REPLACE ANTENNA MAST (PARTS SUPPLIED BY CLIENT)
 REPLACED THE POWER ANTENNA AND QUARTER PANEL GROMMET.
 JOB # 1 TOTAL LABOR & PARTS 104.00

J# 2 72MBZROMM CHECK R/S MIRROR HOURS: 1.00 TECH(S):23 104.00
 REPLACE RIGHT SIDEVIEW MIRROR (PARTS SUPPLIED BY CLIENT)
 REPLACED THE RIGHT SIDE MIRROR
 JOB # 2 TOTAL LABOR & PARTS 104.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SP SHOP SUPPLIES 10.40
 TOTAL - MISC 10.40

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$208.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$220.00 (+TAX) ON 12/14/11 AT 02:40pm
 BY MELIH COMMENTS
 TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481

TOTALS-----
 TOTAL LABOR.... 208.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 10.40
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.63

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

TOTAL INVOICE \$ 219.03

CLIENT SIGNATURE

VISA
12-14
CS

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602	ADVISOR MIROSLAV BENKA	491	TAG NO. 3048	INVOICE DATE 10/27/11	INVOICE NO. MBCS292803
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009	LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 104,308	COLOR 702/265	STOCK NO.
	YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN			DELIVERY DATE 04/18/97	DELIVERY MILES
	VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2			SELLING DEALER NO. 39417	SOLD DATE 01/27/97
	F.T.E. NO.			P.O. NO.	R.O. DATE 10/27/11
RESIDENCE PHONE 248-568-2241	BUSINESS PHONE	COMMENTS			MILEAGE OUT MO: 104308

LABOR & PARTS
 # 1 72MBZROMR CHECK L/S MIRROR HOURS: 0.80 TECH(S):23 83.20
 REPLACE LEFT SIDEVIEW MIRROR ASSEMBLY (REUSE OUTER SHELL)
 (USE CLIENT SUPPLIED PARTS)
 REPLACED LEFT SIDE MIRROR - BROKEN
 ORDERED RIGHT SIDE MIRROR

JOB # 1 TOTAL LABOR & PARTS 83.20

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SP SHOP SUPPLIES 4.16
 TOTAL - MISC 4.16

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$83.20 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$88.00 (+TAX) ON 10/27/11 AT 05:00pm
 BY MELIH COMMENTS
 DELETED OPERATION(S)-----
 82MBZLANM LUBE ANTENNA MAST

TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481

TOTALS-----

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

TOTAL LABOR.... 83.20
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 4.16
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.25

TOTAL INVOICE \$ 87.61

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

CLIENT SIGNATURE

VISA
1027
KS

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 4180		INVOICE DATE 09/02/11		INVOICE NO. MBCS290766	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 103,137		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 08/30/11			
RESIDENCE PHONE 248-568-2241		BUSINESS PHONE		COMMENTS		MILEAGE OUT MO: 103140			

LABOR & PARTS-----
 J# 1 33MBZRLBJ REPLACE BALL JOINT HOURS: TECH(S):23 0.00
 REPLACE FRONT LOWER BALL JOINTS
 REPLACED THE WORN FRONT LOWER BALL JOINTS.
 (LABOR CHARGED ON LINE 2)

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 1 2 140-333-03-27 JOINT,STEERI 71.00 142.00
 JOB # 1 TOTAL PARTS 142.00
 JOB # 1 TOTAL LABOR & PARTS 142.00

J# 2 33MBZRLFA LFT FRT CONT ARM HOURS: 6.00 TECH(S):23 624.00
 REPLACE FRONT LOWER CONTROL ARM BUSHINGS
 REMOVED THE FRONT LOWER CONTORL ARMS, REPLACED THE TORN
 BUSHINGS.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 2 2 140-330-82-07 CONTROL ARM 132.00 264.00
 JOB # 2 TOTAL PARTS 264.00
 JOB # 2 TOTAL LABOR & PARTS 888.00

J# 3 33MBZCKSR CK SPRINGS HOURS: TECH(S):23 0.00
 FRONT SPRINGS ARE BROKEN
 REPLACED THE FRONT BROKEN SPRINGS.
 (LABOR CHARGED ON JOB 2)

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 3 2 140-321-24-04-28 FRONT SPRING 144.00 288.00
 JOB # 3 TOTAL PARTS 288.00
 JOB # 3 TOTAL LABOR & PARTS 288.00

J# 4 46MBZ4ALG FOUR WHEEL ALIGNMENT HOURS: 2.00 TECH(S):23 150.00
 PERFORM 4 WHEEL ALIGNMENT
 PERFORMED 4 WHEEL ALIGNMENT.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 4 TOTAL PARTS 0.00
 JOB # 4 TOTAL LABOR & PARTS 150.00

J# 5 27MBZCKST CK GEAR SHIFT HOURS: TECH(S):23 0.00
 CLIENT STATES THAT SHIFTER WONT GO FROM DRIVE TO 4
 WOULD NEED TO TEAR DOWN SHIFTER AND TRY TO EVALUATE AT THAT
 TIME.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 5 TOTAL PARTS 0.00
 JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+33MBZCKLF CHECK BUSHINGS HOURS: TECH(S):23 INTERNAL
 CHECK FRONT LOWER BUSHING DAMAGED AT INSTALL

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 4180		INVOICE DATE 09/02/11		INVOICE NO. MBCS290766	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 103,137		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. WDBGA32GXVA359122		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 08/30/11			
BUSINESS PHONE		COMMENTS				MILEAGE OUT MO: 103140			

REPLACED FRONT LOWER BUSHING

PARTS-----QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
JOB # 6	1	140-330-82-07	CONTROL ARM	
			JOB # 6 TOTAL PARTS	INTERNAL 0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00
MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----		
JOB # A	SP SHOP SUPPLIES			20.00
			TOTAL - MISC	20.00

ESTIMATE-----
CLIENT HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1624.00 (+TAX)

COMMENTS-----
CAR COMPLETED CALLED CLIENT 8:30 9/2/11 L/M.

TECHNICIAN CERTIFICATION-----
23 GARY R BURDEN M136481

TOTALS-----	
TOTAL LABOR....	774.00
TOTAL PARTS....	694.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	42.84
TOTAL INVOICE \$	1530.84

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

* CASH MC/VISA *
* CHECK# *
* ON ACCOUNT *
* OTHER *

CLIENT SIGNATURE

THANK-YOU



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602	ADVISOR MIROSLAV BENKA	491	TAG NO. 1300	INVOICE DATE 07/29/11	INVOICE NO. MBCS289682
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM	LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 102,070	COLOR 702/265	STOCK NO.
	YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN			DELIVERY DATE 04/18/97	DELIVERY MILES
	VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2			SELLING DEALER NO. 39417	SOLD DATE 01/27/97
	F.T.E. NO.			P.O. NO.	R.O. DATE 07/28/11
RESIDENCE PHONE 248-568-2241	BUSINESS PHONE	COMMENTS			MILEAGE OUT MO: 102074

LABOR & PARTS-----
J# 1 83MBZRBMO CHECK BLOWER MOTOR HOURS: 1.00 TECH(S):23 104.00
CLIENT STATES THAT VOLUME OF AIR IS CLOGGED
HE HAS LOOKED AT BLOWER AND IT IS WORKING.
REPLACED FAULTY BLOWER REGULATOR

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 1 1 140-821-84-51 GOVERNOR	308.00
JOB # 1 TOTAL PARTS	308.00
JOB # 1 TOTAL LABOR & PARTS	412.00

J# 2 01MBZ30KGE 30,000 ADD. MAINT. HOURS: 4.50 TECH(S):23 468.00
PERFORM 90000 MILE SERVICE
PERFORM 30,000 MILE MAINTENANCE SERVICE
PERFORMED 90,000 MILE SERVICE, REPLACED FUEL FILTER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 2 1 104-180-01-09-67 TS FILTER IN	11.50
JOB # 2 1 SEAL	0.75
JOB # 2 1 SOLV WASHER SOLVENT	2.75
JOB # 2 1 001-986-B0-71-17 WINDSHIELD W	2.70
JOB # 2 6 003-159-67-03 SPARK PLUG	4.50
JOB # 2 1 003-094-72-04 FILTER ELEME	44.00
JOB # 2 1 140-835-02-47 CIRCULATING	18.50
JOB # 2 1 002-477-27-01 FUEL FILTER	38.00
JOB # 2 2 001-997-69-90 HOSE CLAMP	1.90
JOB # 2 TOTAL PARTS	149.00
JOB # 2 TOTAL LABOR & PARTS	617.00

J# 3+83MBZCKAC CHECK AC NOT COLD HOURS: 2.50 TECH(S):23 260.00
CLIENT STATES THAT A/C IS NOT COLD
CONNECT A/C PRESSURE GUAGES,90PSI. CONNECT SDS AND PERFORMED
QUICK TEST .FAULT CODE FOR A/C PRESSURE SWITCH.
EVACUATED A/C SYSTEM, REPLACED PRESSURE SWITCH AND
RECHARGED A/C SYSTEM. OPERATING PRESSURES ARE NOW IN NORMAL
RANGE AND COLD AIR (50 DEG) OUT OF CENTER VENT OUTSIDE TEM
P77 DEG WITH 78% HUMIDITY.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 3 2 R134REFRIDGERANT SPEC-FREON	20.00
JOB # 3 1 639-542-08-18 PRESSURE SEN	100.00
JOB # 3 TOTAL PARTS	140.00
JOB # 3 TOTAL LABOR & PARTS	400.00

G.O.G. & SUPPLIES-----
JOB # 2 8.0 15W40 ALL FLEET PLUS BULK @ 5.500 /UNIT 44.00
TOTAL - GOG 44.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A SP SHOP SUPPLIES	20.00
TOTAL - MISC	20.00

THANK-YOU



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Authorized Mercedes-Benz Dealer



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FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 1300		INVOICE DATE 07/29/11		INVOICE NO. MBCS289682	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241 BUSINESS PHONE		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 102,070		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 07/28/11			
COMMENTS		MILEAGE OUT MO: 102074							

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$979.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$1533.00 (+TAX) ON 07/29/11 AT 02:12pm
 BY MELIH COMMENTS
 COMMENTS-----
 CAR COMPLETED CALLED CLIENT 2:12 7/29/11.

RECOMMENDATIONS-----
 V-BELT NEEDS REPLACING.BRAKE FLUID FLUSH DUE.DRIVESHAFT DISC WORN.
 HEADGASKET LEAKING OIL.CONTROL ARM BUSHINGS WORN

TECHNICIAN CERTIFICATION-----
 23 GARY R BURDEN M136481

TOTALS-----

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

TOTAL LABOR....	832.00
TOTAL PARTS....	597.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	44.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	39.66

TOTAL INVOICE \$ 1532.66

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

CLIENT SIGNATURE

VISA 729 CS

THANK-YOU



Mercedes-Benz

Mercedes-Benz of Bloomfield Hills

248-644-8400



BRAKE PADS & ROTOR CONDITION

Lt Front	Actual	Maint Limit	Discard
PADS			
ROTORS			
Lt Rear			
PADS			
ROTORS			

Rt Front	Actual	Maint Limit	Discard
PADS			
ROTORS			
Rt Rear			
PADS			
ROTORS			

TIRE CONDITION - RESET TIRE PRESSURE MONITOR ☐ YES ☐ NO ☒ N/A

Lt Front	Actual mm	PSI IN	PSI OUT
	7	32	32
Lt Rear			
	7	32	32

Rt Front	Actual mm	PSI IN	PSI OUT
	7	32	32
Rt Rear			
	7	32	32



AIR FILTER CONDITION

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

Replaced



FUEL FILTER

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

Replaced



BATTERY CONDITION

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

BRAKE FLUID LEVEL & CONDITION

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

COOLANT LEVEL & CONDITION

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

SUSPENSION COMPONENTS

Checked and OK
May Require Attention Soon
Requires Immediate Attention

History/
Comments:

TIE RODS : BALL JOINTS : LINKS : SHOCKS/STRUTS

SPRINGS

BUSHINGS

ADDITIONAL CHECKS

			Oil level and condition/leaks
			Transmission fluid/filter
			Wheel Balance and/or Tire Rotation
			Alignment: Needed / Recommended
			Spark Plugs: Wires : Cap(s) : Rotor(s)
			Wiper Condition:
			Belts: engine, accessory, serpentine/v-belt
			Exterior lights
			A/C / Heat - Climate Control
			Other

Head gasket

Replaced

Repaired

Name: OZTalay

Year/Model: 97 S320

Date: 9/29/11

Repair Order #: 289682

Vin#

Mileage: 102,070



Mercedes-Benz

Mercedes-Benz Of Bloomfield Hills

Authorized Mercedes-Benz Dealer



36600 Woodward Avenue • Bloomfield Hills, MI 48304

Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA	TAG NO. 491 7887	INVOICE DATE 01/27/11	INVOICE NO. MBCS283512
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009		LABOR RATE 104.00	LICENSE NO. CDG5875	MILEAGE 98,419	COLOR 702/265
MELIH@SMARTFINDMARKETING.COM		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97	DELIVERY MILES
RESIDENCE PHONE 248-568-2241		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417	SOLD DATE 01/27/97
BUSINESS PHONE		F.T.E. NO.		R.O. DATE 01/21/11	
COMMENTS				MILEAGE OUT MO: 98421	

LABOR & PARTS-----
 J# 1 33MBZRFWB FRT WHEEL BEARINGS HOURS: 3.50 TECH(S):442 364.00
 CLIENT STATES A POPPING NOICE OCCURED THEN GRINDING NOISE
 FROM FRONT.
 ROAD TESTED. GRINDING FROM LEFT FRONT. INSPECTED AND FOUND
 THE WHEEL BEARINGS HEAVILY GROUND. ORDERED WHEEL BEARING.
 REPLACED THE LEFT FRONT KNUCKLE, HUB AND BEARING. REPLACED
 RIGHT FRONT BEARING.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	140-330-02-51	TAPERED ROLL	80.00	80.00
JOB # 1	1	140-330-03-25	FRONT WHEEL	290.00	290.00
JOB # 1	1	017-997-39-47	SEAL RING,VL	12.50	12.50
JOB # 1	2	002-989-00-51-10	GREASE LUBRI	7.00	14.00
JOB # 1	1	140-332-08-01	LEFT STEERIN	610.00	610.00
JOB # 1 TOTAL PARTS					1006.50
JOB # 1 TOTAL LABOR & PARTS					1370.50

J# 2+68MBZ INTERIOR REPAIR HOURS: TECH(S):442 0.00
 ADVISE IF LOOSE REARVIEW MIRROR CAN BE REPAIRED.
 ALSO IF GLOVE BOX CABLE CAN BE ADJUSTED
 REAR VIEW MIRROR IS LOOSE. TIGHTENED THE MOUNTING PLATE AND
 INTERNAL FRAME. OPENED AND ADJUSTED GLOVE BOX CABLE. CABLE
 IS STRETCHED, GLOVE BOX HOUSING IS MISSING. CLIENT POSTPONED
 REPAIRS.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 2	1	EPOXY		4.00	4.00
JOB # 2 TOTAL PARTS					4.00
JOB # 2 TOTAL LABOR & PARTS					4.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A		SP SHOP SUPPLIES		8.20
TOTAL - MISC				8.20

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$52.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$798.00 (+TAX) ON 01/21/11 AT 03:30pm
 BY MELIH OZTALAY COMMENTS
 APPROVED REVISED ESTIMATE (# 2) OF \$1408.00 (+TAX) ON 01/26/11 AT 01:22pm
 BY MELIH OZTALAY COMMENTS
 RECOMMENDATIONS-----
 BALL JOINTS WORN, FRONT FLEX DISC WORN.

TECHNICIAN CERTIFICATION-----
 442 BRENT LOTT M249536

THANK-YOU



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Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 7887		INVOICE DATE 01/27/11		INVOICE NO. MBCS283512	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 98,419		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 01/21/11			
RESIDENCE PHONE 248-568-2241		BUSINESS PHONE		COMMENTS				MILEAGE OUT MO: 98421	

TOTALS-----

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

TOTAL LABOR....	364.00
TOTAL PARTS....	1010.50
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	8.20
TOTAL MISC DISC	0.00
TOTAL TAX.....	61.13

TOTAL INVOICE \$ 1443.83

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

CLIENT SIGNATURE

Visa
1-27-11
[Signature]

THANK-YOU



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Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602	ADVISOR MIROSLAV BENKA	TAG NO. 491 7334	INVOICE DATE 01/04/11	INVOICE NO. MBCS282967
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009	LABOR RATE 104.00	LICENSE NO. CDG5875	COLOR 702/265	STOCK NO.
MELIH@SMARTFINDMARKETING.COM	YEAR / MAKE / MODEL 97 / MERCEDES-BENZ / S320W / 5 PASS / SEDAN	VEHICLE ID NO. WDBGA32GXVA359122	DELIVERY DATE 04/18/97	DELIVERY MILES
RESIDENCE PHONE 248-568-2241	BUSINESS PHONE	P.O. NO.	SELLING DEALER NO. 39417	SOLD DATE 01/27/97
COMMENTS			R.O. DATE 01/04/11	MILEAGE OUT MO: 97903

LABOR & PARTS

J# 1 88MBZCKTR CK TRUNK OPERATION HOURS: 1.00 TECH(S):442 104.00
CLIENT STATES THAT TRUNK WILL NOT CLOSE
TRUNK LID WILL NOT CLOSE, ADJUSTED TRUNK LATCH AND CATCH
POSITIONING. REPLACED MISSING SILL CLIPS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	2	124-990-07-92-9C75	RIVET	1.40
JOB # 1 TOTAL PARTS				2.80
JOB # 1 TOTAL LABOR & PARTS				106.80

J# 2 49MBZINSP INSP EXHAUST SYSTEM HOURS: TECH(S):442 0.00
CLIENT STATES THAT THERE IS A BURNING SMELL
INSPECTED VEHICLE. FRONT CRANK SEAL, FRONT CYLINDER HEAD
COVER, CYLINDER HEAD GASKET LEAKING OIL ONTO EXHAUST.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

J# 3 46MBZRSTD REPL STEERING DAMP HOURS: 0.50 TECH(S):442 52.00
REPLACE STEERING DAMPNER (PER LAST RO)
REPLACED THE WORN STEERING DAMPNER.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	140-463-03-32	SHOCK ABSORB	79.00
JOB # 3 TOTAL PARTS				79.00
JOB # 3 TOTAL LABOR & PARTS				131.00

ESTIMATE

CLIENT HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$214.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$243.00 (+TAX) ON 01/04/11 AT 10:17am
BY MELIH COMMENTS

RECOMMENDATIONS

LIFY PAD MISING, FRONT CRANK SEAL LEAKS, SERPENTINE BELT NOISEY,
HEAD GASKET LEAKS, FRONT CYLINDER HEAD COVER LEAKS.

TECHNICIAN CERTIFICATION

442 BRENT LOTT M249536

THANK-YOU

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36600 Woodward Avenue • Bloomfield Hills, MI 48304

Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 7334		INVOICE DATE 01/04/11		INVOICE NO. MBCS282967	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241 BUSINESS PHONE		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 97,903		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN		DELIVERY DATE 04/18/97		DELIVERY MILES			
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2		SELLING DEALER NO. 39417		SOLD DATE 01/27/97			
		F.T.E. NO.		P.O. NO.		R.O. DATE 01/04/11			
COMMENTS						MILEAGE OUT MO: 97903			

TOTALS-----

TOTAL LABOR....	156.00
TOTAL PARTS....	81.80
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.91

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

 * CASH MC/VISA *
 * CHECK# *
 * ON ACCOUNT *
 * OTHER *

TOTAL INVOICE \$ 242.71

VISA
1-4-11

CLIENT SIGNATURE

THANK-YOU



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Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 7107		INVOICE DATE 12/22/10		INVOICE NO. MBCS282661	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 97,051		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN						DELIVERY DATE 04/18/97	
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2						SELLING DEALER NO. 39417	
		F.T.E. NO.						P.O. NO.	
BUSINESS PHONE		COMMENTS						SOLD DATE 01/27/97	
								MILEAGE OUT MO: 97057	

LABOR & PARTS-----
 J# 1 42MBZINBR INSPECT BRAKES HOURS: 0.80 TECH(S):23 83.20
 PERFORM BRAKE INSPECTION
 REPLACED WORN REAR BRAKE PADS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	004-420-92-20	BRAKE SHOE	77.00	77.00
JOB # 1	1	140-540-12-17	BRAKE WEAR S	4.40	4.40
				JOB # 1 TOTAL PARTS	81.40
				JOB # 1 TOTAL LABOR & PARTS	164.60

J# 2 00MBZDLOF OIL CHANGE SYNTHETIC HOURS: 0.50 TECH(S):23 29.00
 CHANGE OIL WITH SYTHETIC OIL, FILTER, CHECK TIRE PRESSURE,
 CHECK LIGHTS AND FLUID LEVELS
 PERFORM LUBE SERVICE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 2	1	104-180-01-09-67	TS FILTER IN	10.50	10.50
JOB # 2	1	SEAL		0.75	0.75
JOB # 2	B	Q-1-09-0144	MOBIL 1 FORM	6.95	55.60
				JOB # 2 TOTAL PARTS	66.85
				JOB # 2 TOTAL LABOR & PARTS	95.85

J# 3 33MBZCKRF CK NOISE RT FRT HOURS: 1.50 TECH(S):23 156.00
 CLIENT STATES CLUNK OVER BUMPS FROM RIGHT FRONT
 REPLACED LOOSE RIGHT FRONT SWAY BAR LINK

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 3	1	140-320-12-89	ROD,TORSION	42.50	42.50
				JOB # 3 TOTAL PARTS	42.50
				JOB # 3 TOTAL LABOR & PARTS	198.50

J# 4 40MBZBATR BALANCE ALL TIRES HOURS: 1.00 TECH(S):23 58.00
 PERFORM TIRE/WHEEL BALANCE
 BALANCE FOUR TIRES TO SPECS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 4	8	124-401-07-28	RETAINING SP	0.90	7.20
				JOB # 4 TOTAL PARTS	7.20
				JOB # 4 TOTAL LABOR & PARTS	65.20

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A		SP SHOP SUPPLIES		16.31
			TOTAL - MISC	16.31

ESTIMATE-----
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$150.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$554.00 (+TAX) ON 12/22/10 AT 11:49am
 BY MELIH COMMENTS

THANK-YOU



Mercedes-Benz

Mercedes-Benz Of Bloomfield Hills

Authorized Mercedes-Benz Dealer



36600 Woodward Avenue • Bloomfield Hills, MI 48304

Phone (248) 644-8400

FACILITY REGISTRATION # F-105923

CUSTOMER NO. 34602		ADVISOR MIROSLAV BENKA		TAG NO. 491 7107		INVOICE DATE 12/22/10		INVOICE NO. MBCS282661	
MELIH OZTALAY 815 RIVENOAK STREET BIRMINGHAM, MI 48009 MELIH@SMARTFINDMARKETING.COM RESIDENCE PHONE 248-568-2241 BUSINESS PHONE		LABOR RATE 104.00		LICENSE NO. CDG5875		MILEAGE 97,051		COLOR 702/265	
		YEAR / MAKE / MODEL 97/MERCEDES-BENZ/S320W/5 PASS/SEDAN						DELIVERY DATE 04/18/97	
		VEHICLE I.D. NO. W D B G A 3 2 G X V A 3 5 9 1 2 2						SELLING DEALER NO. 39417	
		F.T.E. NO.						P.O. NO.	
						R.O. DATE 12/22/10		SOLD DATE 01/27/97	
				COMMENTS				MILEAGE OUT MO: 97057	

COMMENTS-----
CAR COMPLETED CALLED CLIENT 11:51 12/22/10.

RECOMMENDATIONS-----
WIPER INSERTS WORN, BLOWER MOTOR INOP
RIGHT MIRROE GLASS , DRIVE SHAFT COUPLER BAD. STEERING DAMPNER
BAD,BRAKE FLUID DUE TO BE FLUSHED, HEAD GASKET LEAKING

TECHNICIAN CERTIFICATION-----
23 GARY R BURDEN M136481

TOTALS-----

TOTAL LABOR....	326.20
TOTAL PARTS....	197.95
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	16.31
TOTAL MISC DISC	0.00
TOTAL TAX.....	12.86

I ACKNOWLEDGE AND APPROVE WARRANTY WORK PERFORMED

* CASH MC/VISA *
* CHECK# *
* ON ACCOUNT *
* OTHER *

TOTAL INVOICE \$ 553.32

CLIENT SIGNATURE

THANK-YOU

VISA
12/22/10
J

MERCEDES BENZ OF BLOOMFIELD HILLS

36600 WOODWARD AVE
BLOOMFIELD HILLS, MI 48304

**ESTIMATE
OF REPAIRS**

NAME MELIH OZTALAY				ADDRESS 815 RIVENOAK		
MAKE OF CAR MERCEDES	YEAR 1997	MODEL S320	MILEAGE 97,051	LICENSE NUMBER CDG5875		VEHICLE NO. WDBGA32GXVA359122
INSURED BY		ADJUSTER MARK	CLAIM NO.		HOME NO. 248-568-2241	BUSINESS NO.

DESCRIPTION OF REPAIRS	PARTS		LABOR	TOTAL	MISC
	NUMBER	AMOUNT	AMOUNT	AMOUNT	
90000 MILE SERVICE			\$875.00		
WIPERS		\$37.00	\$11.00		
BLOWER MOTOR DIAGNOSIS			\$52.00		
LEFT MIRROR		\$748.00	\$83.20		
RIGHT MIRROR GLASS		\$98.00	\$20.80		
FRONT DRIVESHAFT COUPLER		\$170.00	\$104.00		
STEERING DAMPNER		\$73.00	\$31.20		
BRAKE FLUID CHANGE		\$24.00	\$104.00		
HEADGASKET		\$374.00	\$1,092.00		
TOTAL			\$1,524.00		
TAX			\$91.44		
TOTAL ESTIMATE			\$1,615.44	\$2,373.80	\$3,989.24



Mercedes-Benz

Mercedes-Benz of Chandler
7450 W. Orchid Ln.
Chandler, AZ 85226-1002
480-421-4550
Fax 480-421-4565

CUST NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE NO.
17570	925-451-0281		EXACT VM	KEVIN PITTMAN	11/17/11	103333	
						MBR	

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TSTEPHENS@PENSKEAUTOMOTIVE.COM
TAYLOR M STEPHENS
9817 S 6TH PLACE
PHOENIX, AZ 85042

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SHIP QTY	B. O. QTY	PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
1	0	140-810-92-93 MIRROR	SOP	545.00	299.20	299.20
1	0	140-820-01-91-9040 SEAL, ANTENNA	SOP	48.50	31.90	31.90
1	0	140-827-12-98 SEAL, ANTENNA	SOP	5.50	3.52	3.52
-1	0	210-811-01-60-9702 MIRROR HOUSI	1084	73.00	40.15	-40.15
-1	0	140-810-05-87-9999 CAP	1084	102.00	56.10	-56.10
-1	0	210-811-02-60-9999 HOUSING	1084	76.00	41.80	-41.80
-1	0	202-810-00-21 MIRROR GLASS	1057	106.00	58.30	-58.30

Returnable
Merchandise
must be in original
packaging and in
new condition.

NOTICE: All claims and returned goods must be accompanied by this invoice. Twenty percent (20%) restocking charge on all returned parts. No refunds on special order and electrical parts. No refunds after 30 days.

ALL PARTS ARE SOLD AS IS. THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECEIVE RESTITUTION FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

X

Thank You!

SUBTOTAL 138.27

TAX 12.17

FREIGHT 12.00
PAY THIS AMOUNT 162.44

CUSTOMER COPY

CUSTOMER COPY
07:39:05 PAGE 1 OF 1
NET656

PARTS INVOICE



Mercedes-Benz

Mercedes-Benz of Chandler
7450 W. Orchid Ln.
Chandler, AZ 85226-1002
480-421-4550
Fax 480-421-4565

CUST NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE NO.
17570	925-451-0281		EXACT VM		KEVIN PITTMAN	10/21/11	102499
							MBR

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TSTEPHENS@PENSKEAUTOMOTIVE.COM
TAYLOR M STEPHENS
9817 S 6TH PLACE
PHOENIX, AZ 85042

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SHIP QTY	B. O. QTY	PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
1	0	210-811-01-60-9702 MIRROR HOUSI	SOP	73.00	40.15	40.15
1	0	210-810-21-16 OUTSIDE REAR	SOP	685.00	376.20	376.20
1	0	140-810-05-87-9999 CAP	SOP	102.00	56.10	56.10
1	0	210-811-02-60-9999 HOUSING	SOP	76.00	41.80	41.80
1	0	202-810-00-21 MIRROR GLASS	1057	106.00	58.30	58.30
1	0	129-820-16-75 ANTENNA	1085	390.00	257.40	257.40

Returnable
Merchandise
must be in original
packaging and in
new condition.

NOTICE: All claims and returned goods must be accompanied by this invoice. Twenty percent (20%) restocking charge on all returned parts. No refunds on special order and electrical parts. No refunds after 30 days.

ALL PARTS ARE SOLD AS IS. THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECEIVE RESTITUTION FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

X

Thank You!

SUBTOTAL 829.95

TAX 73.04

FREIGHT 25.00
PAY THIS AMOUNT 927.99

CUSTOMER COPY

CUSTOMER COPY
08:37:52 PAGE 1 OF 1
NET656

PARTS INVOICE

AUTO EUROPE

Service Invoice: 55713

Name	Alpern, Marc	Company		Created	06/11/10	Year	1997
Address		Address 2		Time	9:10 AM	Make	MERCEDES
				Invoiced	06/11/2010	Model	S 320
Home		Tech		Advisor	BRIAN	Stock#	
Work		VIN#	WDBGA32GXVA359122	Division	ES	Radio Co	
Fax		Eng Data		PO#		Color	Beige
				Checked By		Mileage In	90,304
				Page#	1 of 1	Mileage Out	90,304

Job Description

Replace front brake pads and rotors with sensor

Line Total	423.00
Labor	180.00
Parts	243.00
Sublets	0.00

Part Number	Description	QTY	Each	Total
002 420 26 20 TEX	BRAKE PADS	1	75.00	75.00
140 421 10 12 BREMBO	BRAKE DISC, 140CH FRT	2	78.00	156.00
140 540 12 17	BRAKE PAD SENSOR	2	6.00	12.00

TOM

248-645-6300 | Fax 248-645-6512 | www.autoeuropesales.com

All New Parts & Labor have a 12 month/12,000 mile warranty to the original customer, unless otherwise noted on this invoice. This warranty will not apply if it is determined that part failure was caused from abuse or neglect. I acknowledge receipt of the vehicle and warranty statement.

X _____

Invoice Total	
Labor	\$180.00
Parts	\$243.00
Sublets	\$0.00
Supplies	\$18.00
Subtotal	\$441.00
Tax	\$15.66
Total	\$456.66

AUTO EUROPE

Estimate: 13746

Name	Alpern, Marc	Company		Created	06/15/10	Year	1997
Address		Address 2		Time	8:37 AM	Make	MERCEDES
						Model	S 320
Home		Tech		Advisor	BRIAN	Stock#	
Work		VIN#	WDBGA32GXVA359122	Division	ES	Radio Co	
Fax		Eng Data		PO#		Color	Beige
				Page#	1 of 1		

Job Description

Perform rear brake service & replace rotors.

Remove rear wheels and unbolt caliper carriers. Remove sliding pins, clean and lube. Verify condition of hardware and verify brake caliper function. Replace inner and outer brake pads, brake rotors, brake pad warning sensors and anti-rattle clips. Test drive vehicle and perform brake pad break-in procedure.

Line Total	412.50
Labor	198.00
Parts	214.50
Sublets	0.00

Part Number	Description	QTY	Each	Total
003 420 49 20	REAR BRAKE PADS	1	73.00	73.00
140 540 12 17	BRAKE PAD SENSOR	1	7.50	7.50
140-423-06-12 BALO	BRAKE ROTOR	2	67.00	134.00

Perform brake fluid flush.

Remove old brake fluid from reservoir, clean thoroughly. Add fresh fluid and flush sufficient amount through system to ensure system is clean. Ensure all air is removed from system. Test drive vehicle and verify proper brake operation.

Line Total	105.60
------------	--------

Part Number	Description	QTY
BRAKE FLUID	BRAKE FLUID	3
Hazardous Waste		

Remove and replace right stabilizer link.

Part Number	Description	QTY	Each	Total
140 320 35 89	SWAY BAR LINK	1	19.50	19.50

Line Total	87.40
Labor	67.90
Parts	19.50
Sublets	0.00

677 S. Eton | Birmingham, MI 48009

248-645-6300 | Fax 248-645-6512 | www.autoeuropesales.com

Written estimates are valid for 30 days

Estimate Total	
Labor	\$355.90
Parts	\$249.60
Sublets	\$0.00
Supplies	\$9.00
Subtotal	\$614.50
Tax	\$15.43
Total	\$629.93

AFFORDABLE AUTO GLASS

INVOICE

PHONE 248-382-8549 FAX 248-809-3660

2779 S

referrals.aag@gmail.com

330 EAST MAPLE ROAD, #155 BIRMINGHAM, MICHIGAN 48009

Customer Name	Insurance Company
Address	Policy #
City, State, Zip	Agent Name
Home Phone	Agent Phone
Service Date	Claim #
Loss Date	Authorization #

97	Mercedes	S320W	4 Door
YEAR	MAKE	MODEL	BODY STYLE

W D B G A 3 2 G X H A 3 5 9 1 2 2

VEHICLE IDENTIFICATION NUMBER

Technician: Joe D

Store Location: B Ham

(CDG 5875)

Location of Repair(s)	QTY.	DESCRIPTION	PRICE	PAYMENT
	1	Windshield Repair - First	5	Cash
		Windshield Repair - Additional	5	Check
			1	Credit
				☒ Insurance

Total

Authorization to Repair:

I understand that upon completion of the repair(s), the damage may still be visible. I further understand and agree that in the event that the damaged glass should fail during the repair process, I shall hold Affordable Auto Glass and its partners, contractors and affiliates harmless.

Customer's initials: *[Signature]*

Authorization to Bill/Assignment of Insurance Benefits:

By my signature below, I authorize my insurance company to pay Affordable Auto Glass directly for the services described on this invoice. Further, in consideration of the services provided, I grant and convey to Affordable Auto Glass all right, title, and interest I have in and to any and all sums of money now due or to become due from any automobile or other insurance carrier under any insurance policy for the services provided. I further authorize Affordable Auto Glass to take all steps necessary to collect such sums of money and assign any causes of action that I have now or in the future to Affordable Auto Glass as a result of any insurance carrier's failure to pay benefits for the services provided. Affordable Auto Glass makes no representations, express or implied, regarding the underwriting policies of any insurance company.

Warranty:

Affordable Auto Glass warrants all chip repairs against defects in materials and workmanship for the life of the vehicle. Affordable Auto Glass will at its option credit the cost of the repair towards replacement or provide refund of same. Warranty limited to the cost of one repair and is void without possession of this invoice.

Deductible owed/collected: \$0.00

X *[Signature]* Customer Signature *248-568-2241* Daytime phone # *3/14/12* Date



1728 MAPLELAWN DR., TROY, MI 48084
PHONE: 248-643-4235 FAX: 248-643-4236

FED ID# 381887655

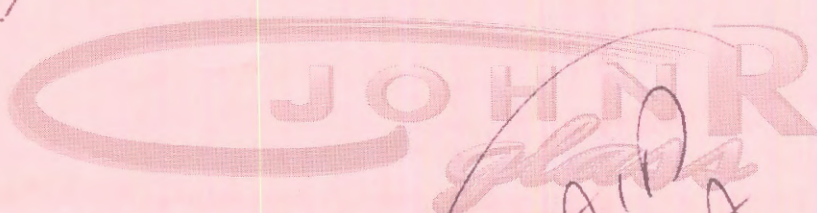
MELIH OZTALAY

248-568-2241

INV. #	JRT002342	DATE	06/18/2010
CUST. #	2485682241	SALE TYPE	WI
CUST P.O.		SOLD BY	KIM
FED. TAX #		INST'L BY	

YEAR	2001	MAKE	MERCEDES BENZ	POLICY #	
MODEL	5430	BODY STYLE	4 DOOR SEDAN	AUTHORIZED BY	
LIC. #		V.I.N.		CLAIM CODE	
HOME PHONE	(248) 568-2241	BUS. PHONE	() -	DAMAGE/ CAUSE	

QT.	PART	DESCRIPTION	BLOCK SIZE	LIST	PRICE	TOTAL
1	WR	Repair (Combination)		19.99	19.99	19.99
1	WR	Repair (Star)		10.00	10.00	10.00



PAID
VISA

Labor (Non-Taxable) 0.00

SPECIAL INSTRUCTIONS

Subtotal 29.99

All material sold on this invoice is guaranteed to be as specified, and is not safety glazed material unless so marked. It is sold with the understanding that this material will not be glazed in a "hazardous location" as defined by the Consumer Product Safety Commission.

All merchandise returned for credit, refund or exchange must be in resaleable condition, authorized for return, accompanied by this receipt, and may be subject to restocking fee. No returns will be authorized for special orders or cut flat glass. Terms of payment are _____ days from invoice date. A service charge of _____ % per month (_____ % annum) will be added to past due accounts.

Total 29.99

Balance 29.99

RECEIVED BY:

The glass listed has been replaced / repaired with like kind and quality to my entire satisfaction, and I authorize my Insurance Company to pay the "Above named Repair / Glass Company" directly for the glass and installation charges, or repairs.